

UNIVERSITY OPERATIONS



OUR CAMPUS IMPACT

THE SUMMER FOCUS



OPERATIONAL EXCELLENCE



STRATEGIC INVESTMENT



STUDENT SUCCESS

OUR CAMPUS-WIDE IMPACT BY THE NUMBERS

Behind every student experience is a team delivering results. From maintaining our campus and strengthening operations to supporting technology and building our workforce, these numbers reflect our collective commitment to excellence.



8,246
FACILITIES
WORK ORDERS



789
LEGAL CONTRACT
REVIEWS



17,234
IT TICKET
REQUESTS



147
STAFF
HIRES



BUILDING A STRONGER NEST

THE SUMMER FOCUS



Five strategic focus areas are driving meaningful improvements to campus operations — from first impressions to digital infrastructure and employee experience.



CURB APPEAL

First impressions matter.

01



FACILITY IMPROVEMENTS

Modernizing key spaces.

02



EMPLOYEE ORIENTATION

Onboarding reimagined.

03



TECHNOLOGY UPGRADE

Connecting campus.

04



INNOVATIVE LEGAL

Smarter contract workflows.

05

FIVE FOCUS AREAS. | ONE CAMPUS COMMITMENT.



Curb Appeal – Our Front Porch



Enhancing first impressions.
Creating a welcoming, well-maintained entrance
for our students, faculty, and guests.



**SAFER & CLEANER
SURROUNDINGS**



**IMPROVED
ACCESSIBILITY**



**SAFE
CONNECTIONS**



**BEAUTIFIED
ENTRANCE**



**WELCOMING
ENVIRONMENT**



Together, we create a campus we are proud to call home.

CURB APPEAL FIRST IMPRESSION

Every visitor forms an opinion within seconds of arriving on campus. This summer, we're investing in the visual identity of our institution — ensuring every corner reflects the pride and professionalism of our community.



CAMPUS BRANDING

Consistent, visible identity across all spaces



TREE & BUSH PLANTING

Enhanced greenery and landscape aesthetics

PHASE 1



BENCHES REPLACEMENT

Upgrading comfort and functionality



PHASE 1



TRASH CANS REPLACEMENT

Cleaner, safer, and more durable



INVESTING TODAY. IMPACTING TOMORROW.

CAMPUS SAFETY FOCUS



LIGHTING UPGRADES

Replacing **500+** lights
across campus and
parking deck.



COMMUNITY POLICING TRAINING

Bike Patrols • Clery Training
Student Escort Service



EMERGENCY SYSTEMS

Upgrades & Testing



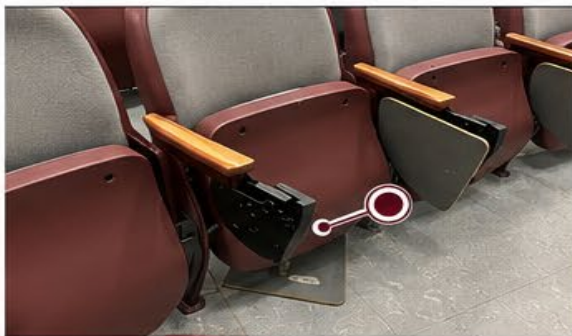
SAFER TODAY. STRONGER TOGETHER.

INTERIOR RENOVATIONS – ENHANCING THE CAMPUS EXPERIENCE

Addressing deferred maintenance to create spaces that reflect the excellence of NCCU.



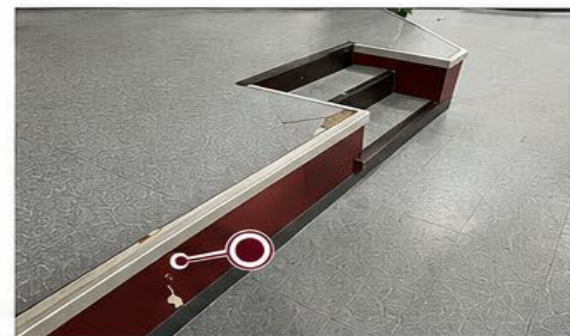
SEATING & FURNISHINGS



- Damaged armrests and worn finishes
- Inconsistent appearance throughout



FLOORING & ACCESSIBILITY



- Worn carpeting and flooring surfaces
- Aging stage and transition areas



BUILDING ENVELOPE



- Roof deterioration contributing to water intrusion
- Exterior repairs underway



INTERIOR FINISHES



- Peeling paint and ceiling damage
- Wall deterioration from moisture



These investments restore pride in our facilities, improve the student and visitor experience, and preserve the long-term value of our campus assets.



FOCUS AREA 2

FACILITY IMPROVEMENTS

Major capital projects are underway to modernize aging infrastructure and elevate the learning environment for students and faculty.



BN DUKE STABILIZATION

Comprehensive remediation including HVAC repair, new roof installation, and steam system repairs — restoring structural integrity and comfort.



MILLER MORGAN AUDITORIUM

Full transformation: new seating, flooring, instructional technology, stage upgrades, and campus branding integration.



SCHOOL OF EDUCATION AUDITORIUM

Parallel upgrades delivering new seating, technology, flooring, stage, and branding — creating a modern, inspiring academic space.



MODERN SPACES.



STRONGER EXPERIENCES.



GREATER IMPACT.



FOCUS AREA 3

EMPLOYEE ORIENTATION EXPANSION

One University.
Tailored Experiences.



We're expanding our orientation experience to ensure every new employee feels prepared, supported, and connected.

A new **on-demand training portal** delivers essential guidance within the **first two weeks** of employment.



ON-DEMAND TRAINING PORTAL

Accessible. Personalized. Effective.
Designed to help every employee thrive from day one.



NEW EMPLOYEE



ORIENTATION FOUNDATIONS

University overview, culture, policies, and key resources.



ADMINISTRATIVE & PROFESSIONAL

Training tailored to support success in administrative roles, business processes, and service excellence.



FACULTY

Training tailored to support teaching excellence, academic systems, research, and student success.

TECHNOLOGY REFRESH

Investing in the connections and tools that power learning, support success, and strengthen our campus community.



WI-FI REFRESH RESIDENCE HALLS

- ✓ Faster Wi-Fi speeds
- ✓ Better connectivity
- ✓ More reliable service
- ✓ Improved student experience



WI-FI INFRASTRUCTURE ACADEMIC BUILDINGS

Phase 1 is live — wireless upgrades are underway in **12 academic buildings**, delivering faster and more reliable internet connectivity.



CLASSROOM TECHNOLOGY 11+ CLASSROOMS

Refreshing instructional technology with updated hardware and learning tools to enhance teaching and student engagement.



STRONGER CONNECTIONS

Reliable Wi-Fi across campus for students, faculty, and staff.

MODERN INFRASTRUCTURE

Upgrading our network infrastructure to support today and scale for tomorrow.

SECURE & RELIABLE

Enhanced security and system reliability to protect our community and keep learning moving forward.

EMPOWERING LEARNING

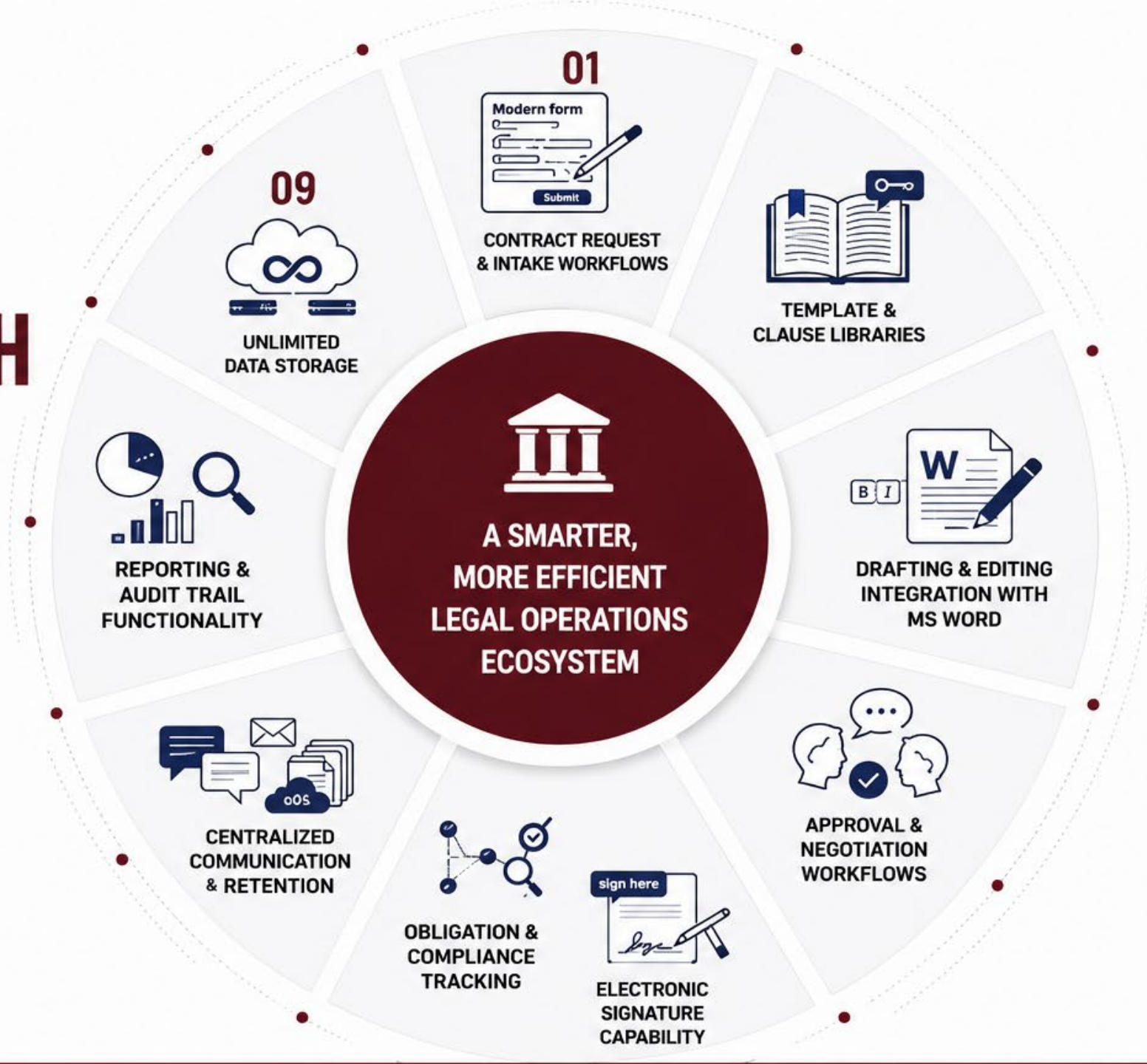
Modern tools in the classroom to inspire engagement and drive success.



FASTER WI-FI. BETTER CONNECTIVITY. GREATER POSSIBILITIES.

INNOVATIVE LEGAL APPROACH

We have not fully leveraged the technology available to streamline contract review, communication, and processing. That changes now.



ACTION ITEMS

COMMISSIONING



WHAT IS COMMISSIONING?

HVAC commissioning is a quality assurance process that verifies that a heating, ventilation, and air conditioning system is designed, installed, tested, and operating as intended.



The goal is to ensure the system delivers the expected performance, comfort, energy efficiency, and reliability before it is accepted for use.



COMMISSIONING SERVICES

Designer approval is required for the following buildings:

01

School of Education HVAC and BAS Repairs (RMF)



02

Turner Law HVAC and BAS Repairs (AEI)



03

Walker Complex HVAC and BAS Repairs (AEI)



04

Mary Townes & BRITE – HVAC and BAS Repairs – Phase 1 (AEI)



ACTION ITEMS

01

Richmond Hall - Renovation

02

**Eagleson Residence Hall - Fan Coil
Replacement**

03

**Chidley Residence Hall - Fire Alarm
Replacement**

04

**Design Advance Planning –
Alfonso Elder Student Union**