The Division of Extended Studies is happy to announce Upswing, North Carolina Central University’s new virtual Student Success Center for students enrolled in DE/Online courses and programs. Students now have access to additional tutoring services via Upswing at no cost.

The system is very user-friendly. You will use your current NCCU myEOL username and password to access UpSwing. You don’t need to remember or create another account or password. You can find your online courses by using the search function at the top of the screen. You can search by subject or course prefix and number. For example, just type in the subject (CRJU) and a list of criminal justice courses will appear. Select the course and Upswing will provide a list of coaches “tutors” to select from. You would do the same thing with general education courses (i.e. MATH, ENG, and HUM). The virtual Success Center permits a student to perform the following actions:

- Search by subject or class to view profiles, ratings, and reviews of coaches and select who you want to work with
- Schedule a session for later or request immediate support
- Receive automatic reminders about upcoming sessions
- Experience collaborative learning through real-time audio, visual, chat, and more on the virtual whiteboard
- Quickly upload and share documents before or during sessions
- Save the chat transcript, tutoring session or take a photo and retrieve the information at a later date for review

Please see the instructions below on accessing Upswing:

1. Go to northcarolina.upswing.io
2. Click on the dropdown and select "North Carolina Central University"
3. Click on Log In Now!
4. Enter your NCCU username and password
5. Search for a subject, course or coach “tutor"