

# **How To Determine The Satisfactory Payment Arrangement Amount For The Spring 2016 Term**

**Payment for the Spring 2016 Term is due by 4 p.m. on January 4, 2016.**

**Course schedules will be cancelled for those students who have not made satisfactory payment by 4 p.m. on January 15, 2016.**

Satisfactory payment arrangements mean all of your prior balance is paid in full and ½ of your current semester charges plus a \$25.00 processing fee are paid in full.

Please verify if your student account is validated for the Spring 2016 Term by going to MyEOL and selecting **Student Account and Financial Validation Status**. If the message states you are not validated for the Spring 2016 Term, please follow step 1 thru step 3. **Course schedules will be cancelled for those students who have not made satisfactory payment by 4 p.m. on January 15, 2016.**

1<sup>st</sup> Please view your NCCU Certified Statement By Term online to determine the amount you need to pay to meet the Satisfactory Payment Arrangement criteria.

2<sup>nd</sup> If you have a balance due for any terms prior to the Spring 2016 Term, all of that prior balance must be paid in full online, by mail, or in person at the Cashier's Office.

3<sup>rd</sup> When you view your charges for the Spring 2016 Term, divide these charges in half and pay that half plus the \$25.00 Processing Fee online, by mail, or in person at the Cashier's Office.

If you choose to pay half of your bill during registration, you are automatically enrolled in the University Payment Plan and you will be assessed the \$25.00 Processing Fee. The other half of your Spring 2016 charges must be paid in 2 equal installments. This first installment is due by February 10, 2016 and the final installment is due by March 10, 2016. Failure to meet these installment payment deadlines of February 10, 2016 and/or March 10, 2016 will result in a \$20.00 installment late fee for each missed installment payment deadline.

4<sup>th</sup> Once your prior balance and ½ of your current semester charges have been paid plus the \$25.00 processing fee, you can verify if you have made satisfactory payment arrangements by selecting Student Account and Financial Validation Status. If you receive a message stating you are validated for the Spring 2016 Term, then you have made satisfactory payment arrangements for the Spring 2016 Term. If you receive a message stating you are not validated for the Spring 2016 Term, please repeat step 1 thru step 3 until you receive the validated status message.

Please note: If you drop or add classes during the Spring 2016 registration process, your validation status may be affected. It is very important that you continue to check your validation status, to avoid being dropped from your Spring 2016 classes.

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## **Student Accounting Office Hours, Address and General Information**

The Student Accounting Office's hours are from 8:00 a.m. to 5:00 p.m., Monday through Friday.

The mailing address is NCCU, P.O. Box 19713, Durham, NC 27707. The office is located in the Hoey Administration Building, Room 207, 2nd floor. The telephone number is (919) 530-5071 and the fax number is (919) 530-7960.

## **Student Accounting Services**

All students who need Student Accounting Services related to the registration process should go to the Eagle Service Center with the exception of those students who need assistance with the following services:

1. Submitting student direct deposit forms
2. Non-enrolled students who need to discuss collection issues
3. Third Party Billing
4. Flagging predetermined student accounts for financial clearance
5. Submitting Faculty and Staff Tuition Waiver Forms
6. 1098-T Inquiries

The Eagle Service Center is located in the lower level of the Student Union. Their telephone number is 919-530-6180.

## **Purpose Of Spring 2016 Electronic Billing Statements:**

North Carolina Central University does not mail paper statements. The E-Bill process was implemented in July 2009 and all billing statements must be viewed online. We will notify you by email on a weekly basis when a new statement is ready to be viewed online. The 2016 E-Bill Schedule will be on the NCCU Home Page at <http://www.nccu.edu>. The 2016 E-Bill Schedule will be located under the Future Students Section under Tuition And Fees.

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## **Attention Financial Aid Recipients:** **TITLE IV FUNDS OPTION:**

Please make your payment selections on Self-Service Banner concerning Title IV Financial Aid Awards.

**Please Note: This is not confirmation that you have received a Title IV Financial Aid Award. Financial Aid is determined by the information that you provide on your FAFSA Application and it is a Need-Based Award.**

The Title IV Financial Aid Selection gives you to choice to determine if you want your Title IV Financial Aid to be used to pay for Non-Institutional Charges such as parking fines or library fines. If you choose not to allow NCCU to use your Title IV Financial Aid to pay for your Non-Institutional Charges, you will be responsible for paying for those charges out-of-pocket before you will be allowed to register for any future terms.

If you do not make a payment selection concerning the Title IV Financial Aid and you have actually been awarded any Title IV Financial Aid you will be blocked from registering for future terms until you have made your Title IV Financial Aid payment selections. You must make a selection for Prior Year Non-Institutional Charges and Current Year Non-Institutional Charges concerning your Title IV Financial Aid on Self-Service Banner.

If you have any questions, the Student Accounting Department will be able to assist you. You are welcome to come to the Student Accounting Department and use one of our computers in our office in order to make your Title IV Financial Aid Payment Selections. Our office hours are 8:00 a.m. to 5:00 p.m. Monday through Friday.

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## **To Students: How To Set Up Parents As Authorized Users**

From this new menu, you can give others (parents, employers, etc.) the ability to access your account information. In Compliance with the Family Educational Rights and Privacy Act of 1974 (FERPA), your student financial records may not be shared with a third party without your written consent. Adding an authorized user is your written consent that an individual may view your account information and make payments on your behalf. Please note that authorized users DO NOT have access to your stored payment methods, academic records, or other personal information.

- 1) Please go to the Self Service Banner to add your Authorized User.
- 2) Select **Student Account and Financial Validation Status**.
- 3) At the bottom of the Account Summary by Term Screen, select **Account Detail**.
- 4) Select **NCCU ACCOUNT SUITE**.
- 5) Select the **Authorized Users** tab.
- 6) Select **Add an Authorized User**.
- 7) Enter the E-mail Address of the Authorized User.
- 8) Answer the next 2 questions in this menu.
- 9) Select **Add User**.

## **To Parents: How To Login As Authorized Users**

*Payers that are Authorized Users (Authorized Users have been given this status by the student and have received an email notifying them of such) follow this method:*

>Logon to **Touchnet** for NCCU.

Access the Touchnet login page at [https://secure.touchnet.com/C20148\\_tsa/web/login.jsp](https://secure.touchnet.com/C20148_tsa/web/login.jsp)  
In the *Authorized Users* box, enter your Username and Password [these would have been sent to you via email]. Click on '**Login Now**'.

>Follow instructions to make a Payment.

**Effective Each Spring Term:** Due to Federal Regulations, you will only be allowed to use \$200.00 of your Spring 2016 Federal Financial Aid Award to pay towards any outstanding balance up to one financial aid award year prior to the Spring 2016 Term. If you have any questions concerning your financial aid award, please contact your Financial Aid Counselor at 919-530-6180.

## **Information About Refunds**

A Spring 2016 refund schedule will be posted on the NCCU Home Page under the **Student Accounting Department Section** under **Forms** for your convenience prior to the first day of class. For questions or additional information, please call the Student Accounting Office at (919) 530-5071.

# **How To Determine The Satisfactory Payment Arrangement Amount For The Spring 2016 Term**

## **Direct Deposit Sign-Up For Student Refunds**

We highly recommend that all students sign up for Direct Deposit in order to receive student refunds in the most convenient and quickest way. Students who sign up for Direct Deposit receive their student refunds earlier than the students who opt to have their student refund checks mailed to them.

## **Information About Your Room And Board**

For inquiries concerning your room, call (919) 530-5157 or (919) 530-6217. For inquiries concerning your meal plan, call (919) 530-5010.

## **IMPORTANT STUDENT INSURANCE WAIVER INFORMATION FOR SPRING 2016:**

### **WAIVE OUT OR YOU'RE IN!**

North Carolina Central University students meeting specific eligibility criteria are required to have health insurance. NCCU is offering a cost effective option for our students through Student Blue from Blue Cross and Blue Shield of North Carolina (BCBSNC).

### **ELIGIBILITY REQUIREMENTS:**

- Undergraduate/Graduate Students must be in degree seeking programs and enrolled in 6 or more credit hours on main campus.
- All students meeting the eligibility/requirement criteria will be automatically billed for the Student Health Insurance Plan. It is the student's responsibility to complete an online waiver to opt out of the Student Health Insurance Plan in order for the waiver credit to be applied to the student's bill.
- Waivers or enrollment must be completed by **February 1, 2016** for the Spring 2016 Semester.
- NOTE: Distance Education students ONLY are not required to have health insurance nor are they required to waive out.
- Please visit [www.bcbsnc.com/student](http://www.bcbsnc.com/student) to waive out, enroll, or find more information about the Student Health Insurance Plan.

# **How To Determine The Satisfactory Payment Arrangement Amount For The Spring 2016 Term**

## **IMPORTANT STUDENT INSURANCE WAIVER INFORMATION FOR SPRING 2016 (Continued):**

**If you are using the insurance waiver fee as part of your ½ payment (payment plan) toward your Spring 2016 charges, your deadline to submit an insurance waiver is January 11, 2016. This date will allow Blue Cross and Blue Shield of North Carolina enough time to verify your eligibility and to notify NCCU of your eligibility before the January 15, 2016 payment deadline.**

**If you do not plan to use the insurance waiver fee as part of your ½ payment (payment plan) toward your Spring 2016 charges, your deadline to submit an insurance waiver is February 1, 2016.**

# **Payment Plan Options**

For a nominal fee, installment payment options are available. Installment payment options include the University Payment Plan and Higher One's Tuition Payment Plan.

## **University Payment Plan**

The University Payment Plan requires one half of the total cost per semester plus a \$25.00 processing fee to be paid by 4 p.m. on January 15, 2016. The remaining balance must be paid in two equal installments for the next two months in order to avoid late fees. The fee for the payment plan is \$25.00 per semester. In order to avoid late fees of \$20.00 per installment, the remaining balance must be paid as follows:

**First Installment is due by February 10, 2016.**

**Second Installment is due by March 10, 2016.**

The **deadline** for entering into the University Payment Plan for the Spring 2016 term is **January 15, 2016 by 4 p.m.**

## **Higher One's Tuition Payment Plan**

Open Enrollment for Higher One's Spring 2015 Tuition Payment Plan begins November 1, 2015. The cost of your Spring 2016 tuition and fees can be divided into 5 monthly installments if you enroll by November 1, 2015. The number of monthly installments decreases each month after November 1, 2015. Higher One's Spring 2016 Tuition Payment Plan must be paid in full by March 1, 2016. The enrollment fee for this plan is \$35.00 per semester and payments are mailed directly to Higher One's Tuition Payment Plan office. The agency submits your payments to the university on a monthly basis. Please note: Higher One's Tuition Payment Plan charges a late fee for each missed installment payment deadline and those late fees are retained by that agency. For more information about Higher One's Tuition Payment Plan, call 1-800-635-0120 or visit their website at <https://TuitionPayment.higherone.com>.

**The last day to participate in Higher One's Spring 2016 Tuition Payment Plan is January 15, 2016 by 4 p.m. Please note: Higher One's Tuition Payment Plan will not contract for prior balances. The Fall 2015 Tuition Payment Plan must be paid in full before you can enroll into Higher One's Spring 2016 Tuition Pay Plan.**

# **How To Determine The Satisfactory Payment Arrangement Amount For The Spring 2016 Term**

## **Account Summary By Term**

Your Account Summary By Term on MyEOL (My Eagles Online) shows you the most recent charges and payments to your student account. It is very important that you check your Account Summary By Term on a daily basis in order to make all necessary payments to avoid cancelled class schedules or late payment fees.

## **Information about your class schedule**

For inquiries concerning your class schedule, call the Registrar's Office at (919) 530-5053.

## **Information about your financial aid**

For inquiries concerning your financial aid, call the Scholarships & Student Aid Office at (919) 530-6180.

## **Information about your books**

(919) 530-5010 or (919) 530-6445.

Students who are eligible for a refund, may use the credit to purchase books during specific dates specified by the Follett Book Store. Please call (919) 530-5010 for those specific dates. If you have a credit on your account you may go to **My Eagles Online (my EOL)** at <http://www.nccu.edu> and authorize the Eagle Card Office to use all or a portion of your credit toward books. Select **Students**. Select **My Eagles Online (myEOL)**. Select **Students** again. Select **Enter Secure Area (User Log In)**. Enter your **Student ID/Banner ID Number** and **PIN**. Select **Login**. Select **Student & Financial Aid**. Select **Student Records**. Select **Request Book Allowance** and follow the remaining instructions on the web page.

This must be done prior to the processing of refunds. Students must review their balance to ensure that book charges are on their account. Students are responsible for any book charges that appear on their account after the processing of refunds.

## **Information about book scholarships**

Those students that have Book Scholarships awarded by Financial Aid must go to Follett Bookstore to utilize this award. You must inform a representative of Follett Bookstore that you want to use your book award. **Please note. If you do not use the award, you lose it.**



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## **Online Address Update Procedures**

Address Updates can now be accomplished online via the web at <http://www.nccu.edu>.

Type 'my EOL' in the Search window at top of page. Select 'SEARCH'.

Select '**My Eagles Online (myEOL)**' result. In the main body of this page select '**Students**'. Select '**Enter Secure Area (User Log In)**'. Student will need to enter their User ID [which is their Banner ID #] and their student PIN [which is issued to them by their Academic Advisor].)

>Select '**Personal Information**' link.

>Select '**Update Address(es) and Phone(s)**' link.

You will be allowed to update your **Local, Campus, Billing, and Mailing Address** and Phone Numbers associated with these Address Types online. **Please remember to inactivate your old addresses and phone numbers.** All other addresses must be updated in the Registrar's Office.

**The Online Address Feature will be temporarily suspended during the Student Refund Processes.** During these times, a message will be displayed stating "**Please Note! The Address Update Feature has been temporarily suspended due to Student Refund Processing.**"

Refund Checks will be mailed to the **Local Address** on record for students who do not use the direct deposit option. Please keep your **Local Address** up to date at all times.

# **How To Determine The Satisfactory Payment Arrangement Amount For The Spring 2016 Term**

## **Important Reminders**

### **Online Address Update Feature**

Please keep all of your addresses up-to-date online so we will have the correct address to mail your refund checks and your 1098-T form for your tax reporting purposes. Your 1098-T form will reflect your qualified charges, scholarships, and grants for the tax year and it will be mailed to your permanent address if you do not select the email option. Please Note: Your permanent address cannot be updated online. Your permanent address must be updated in the Registrar's Office.

### **Student's NCCU Email Account**

Please check your NCCU email account on a daily basis to make sure that you don't miss important announcements concerning your payment due dates.

### **Online Account Summary By Term**

Please check your Account Summary By Term every week to make sure that all of your charges for the semester have been paid.

### **Student Refunds**

Please check your student account online to make sure all your charges for tuition, fees, housing and meal plan have been charged to your account before you spend your student refund. It is your responsibility to pay for your room and board charges if you spend your student refund before these charges have been applied to your student account.

# **How To Determine The Satisfactory Payment Arrangement Amount For The Spring 2016 Term**

## **Important Reminders (Continued)**

### **Information about your books**

(919) 530-5010 or (919) 530-6445.

if you have a credit on your account you may go to **My Eagles Online (my EOL)** at <http://www.nccu.edu> and authorize the Eagle Card Office to use all or a portion of your credit toward books. Select **Students**. Select **My Eagles Online (myEOL)**. Select **Students** again. Select **Enter Secure Area (User Log In)**. Enter your **Student ID/Banner ID Number** and **PIN**. Select **Login**. Select **Student & Financial Aid**. Select **Student Records**. Select **Request Book Allowance** and follow the remaining instructions on the web page.

This must be done prior to the processing of refunds. Students must review their balance to ensure that book charges are on their account. Students are responsible for any book charges that appear on their account after the processing of refunds.

### **Information about book scholarships**

Those students that have Book Scholarships awarded by Financial Aid must go to Follett Bookstore to utilize this award. You must inform a representative of Follett Bookstore that you want to use your book award. Please note if you do not use the award, you lose it.

Return to: North Carolina Central  
University  
Student Accounting Office  
Address P. O. Box 19587  
Room 207 Hoey Admin. Bldg.  
Durham, N.C. 27707



# Student Direct Deposit Refund Form

Telephone: 919-530-5071

Fax: 919-530-7960

For your convenience and benefit, the State of North Carolina and North Carolina Central University offer payees the opportunity to receive future payments electronically, rather than by check. Your payments will be deposited into the checking or savings account of your choice. To receive payments electronically, you must print, complete this form, attach a voided check, and return the form and void check to the address above.

- **WE DO NOT ACCEPT STARTER CHECKS.**
- **WE ACCEPT VOIDED CHECKS OR A LETTER**
- **ON BANK LETTERHEAD WITH BANK OFFICIAL'S PRINTED NAME AND SIGNATURE. BANK LETTER MUST INCLUDE THE STUDENT'S NAME, BANK ROUTING NUMBER, AND BANK ACCOUNT NUMBER. BANK LETTER MUST ALSO SPECIFY IF BANK ACCOUNT IS A CHECKING OR SAVINGS ACCOUNT.**

- **PRINT the following information.**

Student's Name \_\_\_\_\_

Student's Banner ID # \_\_\_\_\_

Bank Name \_\_\_\_\_

Bank Routing Number \_\_\_\_\_

( ) Checking Account # \_\_\_\_\_

( ) Savings Account # \_\_\_\_\_

**LETTER IS REQUIRED FROM BANK ON BANK LETTERHEAD WITH BANK OFFICIAL'S PRINTED AND SIGNED NAME, VERIFYING BANK ROUTING NUMBER, BANK ACCOUNT NUMBER AND STUDENT'S NAME.**

Student's Mailing Address \_\_\_\_\_

Student's Email Address \_\_\_\_\_

Student's Telephone Number \_\_\_\_\_

Student's Signature: \_\_\_\_\_ Date: \_\_\_\_\_

- **ATTACH VOIDED CHECK**

## **THIS PART BELOW MUST BE COMPLETED BY ALL STUDENTS.**

I acknowledge that electronic payments to the designated account must comply with the provisions of U.S. law, as well as the requirements of the Office of Foreign Assets Control (OFAC).

Check one of the following:

\_\_\_\_\_ I affirm that, regarding electronic payments the State of North Carolina may remit to the financial institution for credit the account that I have designated, the entire payment amount **is not** subject to being transferred to a foreign bank account.

\_\_\_\_\_ I affirm that, regarding electronic payments the State of North Carolina may remit to the financial institution for credit to the account that I have designated, the entire payment amount **is** subject to be transferred to a foreign bank account. I understand that any electronic payments that may be remitted to me may be labeled with "IAT" International ACH Transaction as the standard entry class. I acknowledge that availability of funds credited to the account will be subject to my financial institution's policies and procedures.

**NOTES:** Students, adding a class after receiving a refund, **will be charged additional tuition and fees** for the added class(es). Students, who drop a class after receiving their refund, **are subject to owe money back** to the university if their financial aid is reduced due to a lesser course load. Your authorized signature on this Electronic Payment Form authorizes the Student Accounting Department to cancel any previous banking information on your Student Account.

## Approved 2015-2016 Room Rates (per semester)

Listed below are the approved room rates for 2015-2016. Designations and rates are subject to change.

| <b>Residence Hall</b> | <b>Designation</b>   | <b>2015-16 Approved Rate</b>   |
|-----------------------|--|--|
| Annie Day Shepard     | First Year University Honors Program<br><i>Suite Style, Coed</i>                 | Single \$3,143.27<br>Double \$2,920.70                                     |
| Baynes                | First Year<br><i>Corridor Style, Coed</i>  | \$2,331.41   |
| Chidley North         | Sophomores<br><i>Corridor, Suite Style, Coed</i>                                 | Corridor \$3,136.35<br>Suite Style \$3,287.76                              |
| Eagle Landing         | Juniors, Seniors<br><i>Apartment Style, Coed</i>                                 | 3 BR / 2BA \$3,698.30<br>4 BR / 2BA \$3,497.33                             |
| Eagleson              | First Year<br><i>Corridor Style, Coed</i>  | \$2,437.61   |
| George Street         | Juniors and Seniors<br><i>Suite Style, Coed</i>                                  | \$2,760.90   |
| Martha Street         | Graduate/Law and Non-traditional<br><i>Apartment Style, Coed</i>                 | 2 BR / 2 BA \$3,807.38<br>2 BR / 1 BA \$3,669.06<br>1 BR / 1 BA \$3,903.63 |
| McLean                | First Year<br><i>Corridor Style, Coed</i>  | \$2,331.41   |
| New Res. Hall II      | First Year<br><i>Corridor and Suite Style, Male</i>                              | Corridor \$2,437.92<br>Suite \$2,652.67                                    |
| Richmond              | First Year<br><i>Corridor and Suite Style, Coed</i>                              | Corridor \$2,437.92<br>Suite \$2,652.67                                    |
| Ruffin                | Sophomores, First Year spring sport student-athletes<br><i>Suite Style, Coed</i> | Single \$3,143.27<br>Double \$2,920.70                                     |
| Rush                  | Sophomores<br><i>Corridor Style, Coed</i>  | \$2,331.41   |

## Approved 2015-2016 Meal Plan Rates (per semester)

Listed below are the approved meal plan rates for 2015-2016.

| <u>Meal Plan</u>                     | <u>Meal Plan Rate</u>                 |
|--------------------------------------|---------------------------------------|
| Q (21 Meals Per Week/200 Flex)       | \$1,751.18                            |
| R (14 Meals Per Week/275 Flex)       | \$1,612.50                            |
| S (14 Meals Per Week/200 Flex)       | \$1,545.85                            |
| T (8 Meals Per Week/350 Flex)        | \$1,363.10 (Eagle Landing)            |
| L (Commuter Plan 75 Meals/75 Flex)   | \$ 427.85 (Not For Boarding Students) |
| M (Commuter Plan 50 Meals/50 Flex)   | \$ 289.18 (Not For Boarding Students) |
| W (Commuter Plan 100 Meals/100 Flex) | \$ 600.93 (Not For Boarding Students) |