What is Blackboard?

Blackboard is a learning management system that instructors use to communicate with their students online. Blackboard is used in fully online courses and as a supplement in face to face courses. We are currently using version 9.1. Instructors can post announcements, documents, assignments, external links, discussions, and exams in Blackboard.

Blackboard Access

Once an instructor is issued a Banner ID number and an email account, they will be given access to Blackboard. Instructors will login to Blackboard with their MyEOL username and password. Please contact the ITS department (530-7676) for assistance with your MyEOL/email account.

Blackboard Courses and Enrollments

- Course shells and Blackboard accounts are automatically created.
- Instructors assigned to courses in Banner automatically have access to those courses in Blackboard.
- Students registered for courses in Banner are automatically enrolled into those course shells in Blackboard.
- Blackboard enrollments are adjusted daily according to changes in Banner.

Blackboard Course Shell Requests

To request a course shell that is not Banner generated (i.e. a course shell for faculty in your department to upload and share documents), please visit https://www.nccu.edu/formsdocs/files/webforms/blackboardCourseRequest.cfm.

Blackboard Support Online

Blackboard Help
Login to Blackboard > Go to your course > Control Panel > Help > Blackboard Help for Instructors or Video Tutorials
NCCU Online Support Center
Login to Blackboard > Faculty Support > you can chat live, submit tickets, etc.

Contact Information

Blackboard Office
Sharon B. Alston and LaToya P. Hayes (NCCU Blackboard Administrators)
919.530.7667 (Local) or 1.866.845.0010 (24/7 helpdesk)
blackboard@nccu.edu