Frequently Asked Questions

WHERE DO I GO FOR ENROLLMENT VERIFICATION SERVICES?
Enrollment verification services are located in the Registrar’s Office, Room 102, Hoey Administration Building. The contact person is Mr. Willie Hill, and he may be reached at phone number (919) 530-7071.

WHAT DOES VALIDATION MEAN?
To be validated you must complete both of the following:
1) Registration of courses, and
2) Payment of the amount required for tuition, fees and other charges.

HOW DO I ORDER A TRANSCRIPT?
Processes to order an official NCCU Transcript are available on the NCCU website, www.nccu.edu/registrar.

ROOM 102, HOEY ADMINISTRATION BUILDING // (919) 530-6654
Hours of operation: Monday through Friday, 8 a.m. - 5 p.m.

WHEN IS LATE REGISTRATION?
Fall 2015 late registration begins Monday, August 17th.

WHAT IS THE LAST DATE TO DROP A CLASS?
The last date to drop a class is Friday, August 21st.

For questions regarding immunizations, please contact Health Services,
(919) 530-6317
Welcome New and Returning Eagles!

WHEN WILL I RECEIVE MY REFUND?
Refunds will be disseminated on August 28, 2015, for all students with credit balances on their account by August 21, 2015.

WHAT SHOULD I DO IF I WANT THE UNIVERSITY HEALTH INSURANCE WAIVED?
Please visit www.bcbsonc.com/student to request a health insurance waiver by September 10, 2015.

HOW DO I REQUEST A BOOK VOUCHER?
Students with credit balances may visit myEOL on www.nccu.edu and select “Educational Supplies Allowance” to obtain a voucher.

HOW CAN I VERIFY THAT MY CLASSES WILL NOT BE DROPPED?
Please visit myEOL on www.nccu.edu and select “Validate Status.”

WHAT ABOUT MY PARENT PLUS LOAN APPLICATION?
A parent must complete the parent PLUS loan application on www.studentloan.gov.

STUDENT SERVICES BLDG, 1ST FLOOR - STE 106 // (919) 530-6180
Hours of operation: Monday through Friday, 8 a.m. - 5 p.m.
Welcome New and Returning Eagles!

WHAT ARE THE PAYMENT PLAN OPTIONS?

There are two payment plan options.


HOW CAN I SIGN-UP FOR DIRECT DEPOSIT OF MY REFUND?

Please visit bit.ly/nccu_directdeposit for the direct deposit form. You may also stop by the Student Accounting Office, Room 207 Hoey Administration, or call 919-530-5071.

WHEN IS MY TUITION DUE?

Tuition is due on or before August 3. Please visit bit.ly/nccu_paymentdeadlines for more information.

HOW CAN I REQUEST A BOOK VOUCHER?

- Visit http://www.nccu.edu and select “myEOL”
- Enter your Student ID/Banner ID Number and PIN
- Select Login
- Select Student & Financial Aid
- Select Student Records
- Select Request Book Allowance and follow the remaining instructions on the web page.

WHEN WILL I GET MY REFUND?

Refunds are distributed approximately once a week for the semester, depending on the date that a credit balance appears on your account. For a detailed view of the refund schedule, please visit bit.ly/nccu_refundschedule.

OFFICE OF STUDENT ACCOUNTS // 919-530-5071
Hours of operation: Monday through Friday, 8 a.m. - 5 p.m
Welcome New and Returning Eagles!

Are halls specifically designated for first year students, graduate/law students?

No. Due to the enrollment numbers, all of our halls have a mixture of classifications.

I did not receive my desired hall so I would like to change rooms. When will the room change period begin and what is the process?

The room change period will begin the week of September 7. Specific details regarding the process will be distributed the week of August 24.

I applied in June but did not receive my assignment until late July. What was the delay in processing my assignment?

Due to the enrollment numbers, we had to strategically change the gender of floors to accommodate the maximum number of students. The benefit of the delay was that students would only receive one assignment letter.

I received my assignment late and I didn’t get the hall I desired. Now it is too late for me to try to live off campus. What are my options?

During the room change period, you can request to move to your desired hall. If you still seek to move off campus, you can cancel your housing.

Office of Residential Life // (919) 530-7582

Hours of operation: Monday through Friday, 8 a.m. - 5 p.m.