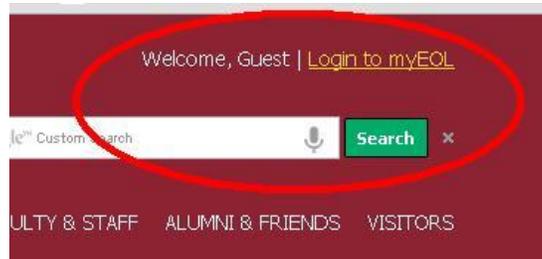


# BUYING YOUR TEXT BOOKS ONLINE!

**Step 1:** Go to [www.nccu.edu](http://www.nccu.edu) and click myEOL



**Step 2:** At the log in screen enter your password and email address to sign into MyEOL .

Username:

Password:

Keep me signed in

## Tip:

If you do not yet have a myEOL account, please visit the following link: **\*Note: you will need your banner ID and banner pin to create a myEOL.**

<https://webapps.nccu.edu/departments/its/accounts/>

If you have an account and are still having trouble logging into myEOL please visit the following link:

<http://www.nccu.edu/knowledgebase/faq.cfm?id=78>

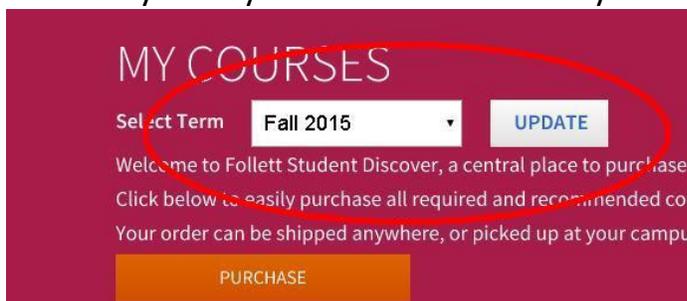
**Step 3:** Once you have logged into myEOL click the  button; this will direct you to NCCU's Black Board website.



**Step 4:** Once you get to black Board on the left side of the home screen you will see a box that says “**Follett Discover**” click the button at the bottom of this box that says: “Launch Follett Discover”. This will direct you to the online bookstore.



**Step 5:** Once you get to the bookstore you will need to make sure that the semester you plan to purchase books is the semester being displayed. If not select the correct semester, and click update. Note: The classes you are already enrolled in for that semester will populate automatically at the bottom of the page. Do not worry if they are not 100% correct you will have a chance to fix that later.



**Step 6:** Verify all information from step 5 (except auto-populated classes), and click Purchase.

**Step 7:** The site will ask you if you have an account if you do sign in; if not click no and continue on the site as a guest. You will have a chance to create an account later.



The image shows a screenshot of a web interface for Follett Student Discover. At the top left is the 'Follett' logo in blue, followed by a vertical line and the text 'Student Discover' in a lighter blue. Below this, the question 'Do you have an existing eFollett account?' is centered in a grey font. At the bottom, there are two orange buttons: 'YES' on the left and 'NO' on the right.

**Tip:**

If you are having trouble with your eFollett account, please visit the following link:

<http://www.bkstr.com/northcarolinacentralstore/HelpYourAccountView?langId=-1&catalogId=10001&storeId=10309&demoKey=#>

**Step 8:** Once you sign in, or click no, you will be directed to a course materials page; go down the list if you want to purchase the materials for a class click add to card.

Home > Textbooks & Course Materials > All: FALL 2015: ECON: 2100: OL1  
**Course Materials**  
 ECON: 2100: OL1: Hosne Mridha  
[1 Required Material\(s\)](#)  
[Print List](#)

Required Material(s) (1) [Close All](#)

 LSC STKP (N CAROLINA CNTRL UN Edition: 8th)

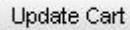
	Type	Buy/Rent	Option	Rental Period	Provider	In Stock ?	Your Price
<input checked="" type="checkbox"/>	BUY	NEW				Backordered	\$203.00



Author: Colander  
 Edition: 8th  
 ISBN: 9781259337796

**Step 9:** Once you have added all the course materials for the classes you are enrolled in if you need to add another course click select add another course, or if finished simply click go to cart.



**Step 10: REVIEW YOUR CART**, and *check especially for errors in QTY* (if there is one, simply delete the number currently in the box, and replace with the desired quantity **BE SURE TO CLICK**  before going to the next step.

Products being fulfilled by North Carolina Central University Bookstore				
Product Details	Buy or Rent	Qty	Unit Price	Total Price
MyMathLab (Standalone Access Code): 4th Pearson Pearson	Buy Used	<input style="width: 40px;" type="text" value="2"/>	\$95.25	\$190.50 

**Step 11:** Make sure you choose a box for the condition of the books you have ordered, and what to do if the bookstore does not have new/used like you ordered. Once you have made your selection click check out.

Because our textbook inventory can change, please select your preference regarding the condition of your textbooks:

 If the textbook condition (new/used) I selected is unavailable, please REPLACE my textbook with the condition available. This may affect my order total. (Recommended)

**This means if you order a used book, and the bookstore only has new, they will send you a new book, and your method of payment WILL BE CHARGED THE DIFFERENCE!**

 If the textbook condition (new/used) I selected is unavailable, DO NOT replace my textbook. I understand that the unavailable item(s) will be CANCELLED from my order.

**This means if you asked for a used book, and the bookstore only has new they will not send you that textbook at all it will be cancelled from your order, and you will need to order it again.**

Both methods work the same as above if you order new and the bookstore only has used.

**TIP:**

Please read the information under each selection choice carefully!

**Step 12:** Login to your eFollett account, or create a new one (see **Account Creation** below for instructions). You *can* continue as a guest but **this is not recommended**.

**Secure Checkout**

<p><b>Returning Customers</b></p> <p>Please <b>sign in</b> to your eFollett Account</p> <p><b>Email</b> required</p> <input type="text"/> <b>Password</b> required	<p><b>New Customers</b></p> <p>Create an eFollett account or <b>continue as guest</b>.</p>
<input type="text"/> <input type="text"/> <a href="#">Forgot Password?</a>	
<input type="button" value="Sign In"/>	<input type="button" value="Create Account"/> <input type="button" value="Continue as Guest"/>

**Step 13:** Once you sign in, or continue as a guest you will be directed to secure checkout. Pick store pickup, or ship to an address of your choice, after entering payment information, you will review and finalize your order!

**Secure Checkout** Delivery - Payment - Review & Order

<p><b>Delivery Options</b></p> <p>YOUR ORDER FROM: North Carolina Central University Bookstore</p> <p><input checked="" type="radio"/> <b>Store Pickup</b></p> <p>NCCU Bookstore</p> <p>Important Notes</p> <p>We will send you an email with your tracking information. Please use this tracking information to determine when your order is ready for pickup.</p> <p><input type="radio"/> <b>Ship to Residence or Business</b></p> <p><input type="button" value="Next &gt;"/></p>	<table border="1"><thead><tr><th colspan="2">Your Order</th></tr></thead><tbody><tr><td>Items (2)</td><td>\$190.50</td></tr><tr><td>Shipping</td><td>TBD</td></tr><tr><td>Taxes<sup>2</sup> <a href="#">more details</a></td><td>TBD</td></tr><tr><td><b>Total</b></td><td><b>\$190.50</b></td></tr></tbody></table> <p><small><sup>2</sup>Final taxes will be calculated upon order fulfillment.</small></p> <p><b>Promo Code</b></p> <input type="text"/> <input type="button" value="Apply"/> <p><small>You may only use one code per order</small></p>	Your Order		Items (2)	\$190.50	Shipping	TBD	Taxes <sup>2</sup> <a href="#">more details</a>	TBD	<b>Total</b>	<b>\$190.50</b>
Your Order											
Items (2)	\$190.50										
Shipping	TBD										
Taxes <sup>2</sup> <a href="#">more details</a>	TBD										
<b>Total</b>	<b>\$190.50</b>										

# Account Creation

**Step 1:** Finish steps 1-12 above, and when you reach Step: 12 click the

**Create Account**

button.

**Step 2:** You will be prompted to enter your e-mail address, verify it, and create a password.

**Be advised:** Your password must be at least six characters long, include at least one number, one upper case letter, and cannot include special characters i.e.: #,\$%&. Once finished, and you're sure the information you entered is correct. Click Next.

**Secure Checkout**

Create Your eFollett Account

**Account Information**

**Email Address** required

Sign up to receive emails with offers, news, and events from the bookstore, Follett, and its affiliates.

**Verify Email Address** required

**Password** required

Password requirements (e.g., 6 character min)

**Verify Password** required

Next >

**Step 3:** You will be prompted to fill out your contact information; do so, and then click Next.

**Contact Information**

You will be contacted only to service your order. [Privacy Policy](#)

**Country** required

United States

**First Name** required

**Last Name** required

**Street Address** required

**City/Town** required

**State/Province** required

Select State

**Zip/Postal Code** required

**Phone Number** required

Mobile  Landline

Once you have completed your account creation a confirmation email will **automatically** be sent to you; see Step: 13 for information about the final checkout process.

## Checking on your order

*(This is why it's better to create an account):*

**Step 1:** Go to [www.nccu.bkstr.com](http://www.nccu.bkstr.com)

**Step 2:** Click my account at the top of the page

**Step 3:** Once logged in at the bottom of the page under **customer service** click **Order Status**

CUSTOMER SERVICE	BOOKS	FACULTY SERVICES	OUR PARTNERS
My Account	Textbooks & Course Materials	Online Adoptions	Technology Partner Sites
Order Status	Digital Course Materials	Univ Custom Pub	
Payment	Cash for Books	LAD Custom Pub	
Returns	Rental Agreement	XanEdu: Course Packs	
Shipping			
Store Pickup			
Gift Cards			
Contact Us			
Help/FAQ			
Site Map			
Hours & Contact Info			