Accessing the NCCU Network

1). When initially attempting to access the NCCU Network you will be redirected to the NCCU Network Authentication page. On this page you will need to login with your NCCU Username/Password. *(This username will be the portion of your NCCU email address in front of the @ sign.)* In the "Provider" box select "Student" from the dropdown list and click "Continue".

Signal Icon

2). Upon successful login you will need to read the "Network Security Notice" and click the "Launch Cisco NAC Windows Agent" button.

You may receive a security warning asking if you would like to run the "Cisco NAC Download Facilitator." If this screen appears, click "Run".

3). The Install Shield Wizard should now appear. Follow the prompts on the screen to complete Cisco NAC Agent installation. Click "Finished" when complete.

4). Now that Cisco NAC Agent has been installed on your computer, you should now see the application's icon appear in your taskbar. Right click on this icon and choose the "Login" option.

Information Technology Services

5). When the Cisco NAC Agent application appears, login once again using your NCCU Username/Password.

If your username and password is accepted, your system will be checked to ensure that it meets the minimum system and security requirements for using the NCCU Network. If your system meets the requirements you may open your Internet browser and begin using the Internet as you normally would. If it does not meet the requirements proceed to Step 6.

6). If your username and password is accepted, however the system does not inform you that you have "Successfully logged into the Network", then your computer has failed to meet the minimum security requirements for accessing the NCCU network. These requirements include possessing the latest Windows Updates and having up-to-date Anti-Virus software. The Agent will inform you of what modifications to your system will need to be completed in order to meet these requirements. It will also present you with the appropriate links and software needed. Follow the prompts of the screen until this is completed.

Once your system has been updated with Windows Updates and/or Anti-Virus click "Next" to have the Agent recheck your computer for the minimum requirements. If you have completed all of the requested updates your computer will be granted full access to the NCCU Network.

You may now use the internet as you normally would.